



Good Samaritan Hospital

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Device for the
Deaf: 872-1902

Facilities Planning

(513) 872-2892

Mr. Alex Warm
Warm Brothers Construction Co.
2335 Florence Avenue
Cincinnati, Ohio 45206

Dear Alex:

Now that the MOB is completed and occupied by your tenants (our doctors), I wanted to drop you a note and say how pleased we are with our association with Warm Brothers and Belvedere Corporation.

It has been a real pleasure working with you personally as well as your team.

We appreciated very much the expeditious manner in which the Design-Build process on the garage construction was conducted. I believe we obtained a facility that was not only very cost effective but one that was also constructed in a very short time frame. I also very much appreciated Warm's responsiveness in managing the inevitable friction points between construction operations and on-going hospital operations on a very restricted site. I cannot think of a single instance where difficulties were not disposed of virtually instantly with the Hospital's interests being considered paramount.

Likewise the design and construction of the Medical Office Building has met the Hospital expectations exceptionally well. The structure is a very handsome addition to our campus. Now that the MOB is totally occupied and the initial shakedown period completed, everyone seems to be really enjoying their new offices. We have heard nothing but praise for the facility as well as the process. Obviously, Belvedere Corporation knows how to manage a complicated project like this very well. As you recall, working with various medical entities is particularly tricky requiring great patience and finesse.

Please convey to your team - particularly Jim Kelley, Joan Hensler-Bittner and Joe Haehle - our appreciation for their fine efforts.

We certainly look forward to working with Warm Brothers and Belvedere Corporation in the near future.

Very Truly Yours,

Dennis S. Malone
Director, Facilities Planning

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